



Admin Quarantine

Area 1 Security Admin Quarantine
configuration guide

Admin Quarantine:

Selecting the disposition that you want to quarantine:

- This can be configured under Settings > Email Configuration > Domains
- Edit: Click on 3 dots against the domain that you want to configure admin quarantine for
- Choose the disposition that you want to enable quarantine for and hit the 'Update Domain' button.
- Enabling quarantine is hierarchical. For example: you cannot enable 'Spam' alone, if you enable spam everything above such 'malicious' will also be enabled. Similarly, if you enable 'Spoof' everything above spoof will be enabled. Malicious is the only disposition that can be enabled standalone.
- Please note that quarantine needs to be configured manually per domain.

Edit Domain ✕

DOMAIN

CONFIGURED AS MX Records Hops

FORWARDING TO

ⓘ IP RESTRICTIONS

OUTBOUND TLS FORWARD ALL MESSAGES OVER TLS

QUARANTINE POLICY Malicious ⓘ
 Spam ⓘ
 Suspicious ⓘ
 Spoof ⓘ

Working with admin quarantine:

- Navigation: Settings > Email > Admin Quarantine
- We can preview the quarantined email, release them from quarantine

Admin Quarantine

TOTAL EMAILS QUARANTINED

3,323 ↗ 0%
Previously: 0

DATE	CONVERSATION	SUBJECT	REASONS
09/02/20 18:20 UTC	From: sheila@keomktg.com To: lynn@arealsecurity.com	Where do you want your business to be 3 months from now?	DNARC failure for domain keomktg[dot]com with policy=quarantine Email quarantined by configuration for domain arealsecurity.com with detection SPAM
09/02/20 18:06 UTC	From: events@apexassembly.com To: alyssa.holley@arealsecurity.com	CISO National Virtual Summit - Become a Thought Leader!	DNARC failure for domain apexassembly[dot]com with policy=quarantine Email quarantined by configuration for domain arealsecurity.com with detection SPAM
09/02/20 18:06 UTC	From:	CISO National Virtual Summit -	DNARC failure for domain

Release from quarantine:

Click on the 3 dot tab against the sample:

AREA1 HORIZON Home **Email** Web Landscape PhishGuard™

Overview Detections **Admin Quarantine** User Activity Detection Details

Last 30 days September 28th – October 28th 2020

Admin Quarantine

TOTAL EMAILS QUARANTINED

4,090

-33.51%
Previously: 6,151

Admin Quarantine

Search... Filter

DATE	CONVERSATION	SUBJECT	REASONS	
<input checked="" type="checkbox"/> 10/28/20 21:50	From: info@restreamsolutions.com To: jack.perry@arealsecurity.com	PO 20102020 ****New URGENT PO ****	Attachment: Poli Recently created domain link shidanli[dot]cloud registered on 2020-10-17 16:28:02 UTC considered Malicious by Domain Age Policy DMARC failure for domain	Release 1
<input type="checkbox"/> 10/28/20 21:49	From: johndatacenter0026@tutanota.com To: cfrias@areal.com	Tenes algo para vender? Te lo compramos	areal.com with detection SPAM Message matched spam signature SPAM_IPPolicy_IPReputation Selector is a source of spam/uce : Smtpl-Helo-Server-IP=201.231.10[dot]124	...
<input type="checkbox"/> 10/28/20 21:40	From: events@apexassembly.com To: chris@arealsecurity.com	CIO/CISO Virtual West Summit: Q4 Thought Leadership!	DMARC failure for domain apexassembly[dot]com with policy=quarantine Email quarantined by configuration for domain	...

Confirm if you want to release the quarantine:

AREA 1 HORIZON Home **Email** Web Landscape PhishGuard™

Q Search... [Settings] [Help] [Logout]

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Last 30 days September 28th - October 28th 2020

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Admin Quarantine

Q Search... [Filter]

<input type="checkbox"/>	DATE	CONVERSATION	SUBJECT	REASONS	...
<input checked="" type="checkbox"/>	10/20/20 21:50	From: info@restreamsolutions.com To: jack.perry@areasecurity.com	PO 20102020 ****New URGENT PO ****	Attachment: Policy Malicious: ... Recently created domain link shidanli[dot]cloud registered on 2020-10-17 16:20:02 UTC considered Malicious by Domain Age Policy DMARC failure for domain	...
<input type="checkbox"/>	10/20/20 21:49	From: johndat To: cfriass		areal.com with detection SPAM Message matched spam signature SPAM.IPPolicy.IPReputation Selector is a source of spam/uce : Smtpl-Helo-Server-Ip=201.231.10[dot]124	...
<input type="checkbox"/>	10/20/20 21:40	From: events@ To: chris@		DMARC failure for domain apexassembly[dot]com with policy=quarantine Email quarantined by configuration for domain areasecurity.com with detection SPAM	...
<input type="checkbox"/>	10/20/20 21:40	From: events@apexassembly.com	CIO/CISO Virtual West Summit: Q4 Thought Leadership!	DMARC failure for domain apexassembly[dot]com with	...

Admin Quarantine Message Release

You are about to release 1 message(s). Are you sure you want to proceed?

THIS ACTION MIGHT NOT BE UNDOABLE AND MAY TAKE UP TO 30 SECONDS TO COMPLETE

Multiple messages can be released from quarantine at once:

AREA 1 HORIZON Home **Email** Web Landscape PhishGuard™

Overview Detections **Admin Quarantine** User Activity Detection Details

Last 30 days September 28th - October 28th 2028

Admin Quarantine

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4,090

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Admin Quarantine

Search... Filter

DATE	CONVERSATION	SUBJECT	REASONS
<input type="checkbox"/> 10/20/20 21:50	From: info@restreamsolutions.com To: jack.perry@area1security.com	PO 20102020 ****New URGENT PO ****	Attachment: Policy Malicious: Recently created domain link shidanli[dot]cloud registered on 2020-10-17 16:20:02 UTC considered Malicious by Domain Age Policy DMARC failure for domain
<input checked="" type="checkbox"/> 10/20/20 21:49	From: johndatam To: cfriass		DMARC failure for domain tutanota[dot]com with policy=quarantine Email quarantined by configuration for domain area1.com with detection SPAM Message matched spam
<input checked="" type="checkbox"/> 10/20/20 21:49	From: events@apexassembly.com To: christopher		DMARC failure for domain apexassembly[dot]com with policy=quarantine Email quarantined by configuration for domain area1security.com with detection SPAM
<input type="checkbox"/> 10/20/20 21:48	From: events@apexassembly.com To: chris.mendonza@area1security.com	CIO/CISO Virtual West Summit: Q4 Thought Leadership!	DMARC failure for domain apexassembly[dot]com with policy=quarantine Email quarantined by

Admin Quarantine Message Release

You are about to release 2 message(s). Are you sure you want to proceed?

THIS ACTION MIGHT NOT BE UNDOABLE AND MAY TAKE UP TO 30 SECONDS TO COMPLETE

Cancel Release Message

Messages appear to the user as if they had received them normally when released.